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Subject: Patent Application  
Docket No: CH919990038  
Serial No: 09/699,262

Comments: Amendment attached

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<u>In Re Application of</u>	:	September 22, 2005
<u>K. Cieliebak, et al</u>	:	Group Art No.: 3624
<u>Serial No. 09/699,262</u>	:	Examiner: J. Patel
<u>Filed: October 27, 2000</u>	:	IBM Corporation Anne Vachon Dougherty 3173 Cedar Road Yorktown Hts, N.Y. 10598
Title: PORTFOLIO THEORY METHOD OF MANAGING OPERATIONAL RISK WITH RESPECT TO NETWORK SERVICE-LEVEL AGREEMENTS		

**AMENDMENT**

Commissioner for Patents  
Sir:

In response to the Office Action dated June 28, 2005  
for the above-identified patent application, Applicants  
submit the following:

**Amendments to the claims** as reflected in the Listing of  
Claims which begins on page 2; and

**Remarks/Arguments** which begin on page 16.

CH919990038

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